

FAQ's from Hitachi Training

This is a Page to track all the questions from Hitachi IDM end users:- Please enter your questions here.

Q: Will Hitachi ID be accessible through MyAccess?

A: Yes, the link is available in MyAccess

Q: How does this new access request process integrate with the HR on-boarding process?

A: The process stays the same. We're only changing the tool. Instead of logging into IID/CLS you will login into Hitachi now

Q: Is it possible to assign multiple access codes, or does one need to enter each one individually, then repeat the process for the next, etc.?

A: Yes, you can request several doors for one person at once