

DPH Systems

Requesting Access To DPH Applications

- [UCSF Account Request Form \(ARF\)](#) for faculty, staff and affiliates (UCSF MyAccess login required).
- [UCSF Hydra Onboarding Template](#) for trainees, students, residents and fellows.
- [DPH Epic Onboarding Template](#) for all UCSF faculty, staff, affiliates, trainees, students, residents and fellows.

Internal Sites (only for computers at ZSFG or on the DPH network)

- [DPH Intranet Website](#)
- [DPH Internal SharePoint site](#) (DPH Active Directory login required)
- [DPH Epic Training SharePoint site](#) (DPH Active Directory login required)
- [DPH Epic Communications site](#) (DPH Active Directory login required)

Active Directory (AD - only for computers at ZSFG or on the UCSF network, including VPN)

- [Change your DPH AD Password](#)
- [Register for DPH AD Password Recovery](#)
- [Reset your DPH AD Password](#) (if you previously registered for password recovery)
- Sign the [DPH Online Confidentiality Agreement](#)

Remote Access

- [Remote Desktop to your work computer using a Personal PC](#) **New!**
- [Remote Work Resources](#) (tips from UCSF IT)
- [Requesting Remote Access to the DPH MyDesktop site](#)
- [DPH DUO Enrollment Steps](#)
- [DUO Webconnect to Remote Desktop](#)
- [Using mydesktop.sfdph.org for DPH Remote Access](#)
- [MyDesktop SFDPH F5/VDI Login Site](#)

Epic

- [Requesting Access to DPH Epic](#)
- [CareLink Quick Start Guide](#)
- [CareLink Two-Factor Authentication Setup](#)
- [CareLink SFDPH Login Site](#)
- [Haiku & Canto Mobile Application Process](#)

VDI (Virtual Desktop Interface)

- Instructions for accessing the [UCSF/SFGH02 shared drive](#) through the DPH VDI (Virtual Desktop Interface).
- [DPH VDI/Tap and Go Help Guide](#) (download PDF file)
- [Updating VMware Horizon on a Mac to Use Windows 10 VDI Environment](#)

Network Connectivity

- [Wireless Networks at ZSFG](#)
- [ZSFG DPH Network Wired Instructions for Macs](#)