LibCal Touchpoints

overview

- Springshare’s products are very library-centric and widely used.
- We primarily use LibCal and LibGuides. LibCal, in particular, has many touchpoints throughout the UCSF Library website.

LibCal flaws:

- extremely confusing staff/set-up interface
- convoluted documentation
- poor and often confusing and clunky user interface

This is a breakdown of all the LibCal touchpoints

library hours

Hours for top level locations and also for departments within each (user view)

<table>
<thead>
<tr>
<th>Library Building Hours</th>
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<tbody>
<tr>
<td>Weekday</td>
</tr>
<tr>
<td>Library</td>
</tr>
<tr>
<td>Medical Library</td>
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</tbody>
</table>

Set up various hours for top level locations and also for departments within each

Set exceptions (e.g. closed for holiday) at the top level and have them cascade down

upcoming events calendar

full calendar page with filters
feed display on home page

Upcoming events

Critical Die Cutting Demo  
12:00pm - 1:00pm Wednesday, September 18, 2019

3D Carving Demo  
12:00pm - 1:00pm Thursday, September 19, 2019

Microbes Cross Stitching  
12:00pm - 1:00pm Friday, September 20, 2019

3D Printing at UCSF Part II  
12:00pm - 1:00pm Monday, September 23, 2019

Virtual Reality Demo  
12:00pm - 1:00pm Wednesday, September 25, 2019

VIEW UPCOMING

filtered feed display on expert and location pages

Upcoming events

Super Searching: PubMed, Embase, and Beyond  
4:00pm - 5:00pm Tuesday, September 17, 2019

Programming Happy Hour  
12:00pm - 1:00pm Thursday, September 19, 2019

Reproducibility Workshop Series: Introduction to Reproducibility  
3:30pm - 5:00pm Thursday, September 19, 2019

Reproducibility Workshop Series: Designing a Rigorous Clinical Trial  
3:30pm - 5:00pm Thursday, September 19, 2019

Intro to Basic Programming for Scientists: Python, Uni...  
9:00am - 5:00pm Friday, September 27, 2019

Event pages with registration that integrates with MyAccess permissions, if desired
book a consultation

each staff person sets their own weekly available hours at various locations
Space booking

Set spaces (e.g. group study rooms) to be reservable during certain hours. User view:

Who is allowed to reserve each space integrates with MyAccess permissions, if desired (see LibAuth Group Rule)

Spaces, equipment, and hours all interact and overlap

Equipment booking
User view:

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Alternate Solutions

Since LibCal tries to do so much, it's not likely there’s a single solution that could replace it.

For example, there are various possible solutions for equipment reservations and for hours. These are just a couple possibilities:

- Equipment Checkout Software
- Opening Hours

There are loads of other utilities that might work well, but anything being considered would need to be thoroughly tested against a list of our most important requirements. Compiling that requirements list based on stakeholder needs (both end users and staff users) would also be necessary, if we're considering any custom development solutions.