Feedback References


   A recent critical scholarly look at how we think about feedback. Recommends that we establish ongoing continuous relationships as the only way to ensure that feedback will be effective.


   A useful “how-to” article that reflects part of the approach that we recommend.


   The classic, granddaddy feedback article of them all; still hasn’t gotten too stale over the past 25+ years.


   For those who struggle with highly challenging feedback scenarios (including professionalism issues or resistant learners), this article suggests that relationship-building and motivational interviewing tools can be very helpful.


   The book chapter used in the session.

Copyright restrictions prevent us from posting learning materials directly on this site. You must be on a domain, such as UCSF, that gives permission to view and download articles from copyrighted publications. UCSF faculty members can get more information about using VPN to access the UCSF network when at home or off campus from Victoria Ruddick, ruddickv@medsch.ucsf.edu